

Greetings to our very fine and trying public servants at the FCC:

In reading the CSD updates of the FCC's new regulations, I found two areas unaddressed, one serious and one minor in rank.

The serious problem deals with control of the Video Phone Directory which is technically used by the VP units to make connections with other VP's. There has been some sarcastic and censorship behavior on the part of moderators in blocking Directory Listed folks from looking up their close friends or families to communicate with. I am talking about individual access, not for business, corporate, marketing, and harrassment purposes and the like. And quite often, the moderators who monitor the calls have been making disconnections of VP calls including styting the ability to reconnect them for no reason. (Or is there a maximum limit in a direct friend to friend or family vice versa call?) This has never happen to me with a with a Relay Service call such as CSD, Sprint or Sorenson VRS services. Please get those moderators of the VP connections directories of phone numbers/IP address interfaces under control, including one such moderator named Deaf Husker.

The other minor issue: Since there is no minimum on the amount of time of a VP call, is there a maximum? Please differential between a VRS call and a direct person to person VP call.

Thank you very much and for moving in the right direction to stop "turf wars" in this communications arena.

I was brought to tears when for the first time my deaf-blind wife (optic atrophy blind) was able to see and communicate with her long lost friends using our 36 inch TV close up. (reception could use some improvement in higher megapixel signals for using full size screen).

The VP/D-Link public and makers of Modems/Routing equipment also would be informed of Routers and DSL Modems not compatible with VP/D-Link equipment... I had the unhappy experience of finding out after several months of crashes, restores, dropping D-Link, reinstalling VP-100, etc. The latest rumor is that all Linksys 10/100 High Speed Ethernet Routers made after Cisco took over are incompatible with VP and D-Link units! The router keeps jamming they say.

Thank you very much for you attention to this matter.

I hope you can direct me to a communications related matter for deaf folks purchasing a new car wanting a modified for the deaf "Onstar" unit for their cars/trucks.

Thank you again and have a great day.

Most sincere,

Harvey A. Ward, Jr.